



Carrier Setup & Troubleshooting (UPS & USPS)

This course provides a thorough understanding of setting up and troubleshooting the UPS and USPS carrier modules within Kewill Clippership.

Kewill provides each participant with a computer and the Clippership software during each session. Participants interact with the Clippership program throughout this instructor-lead, “classroom” training course.

The course will cover:

UPS

- Setup and commission UPS account for full compliance for domestic and international shipments
- Review possible problems
- Review troubleshooting techniques
- Review of additional account setups and ‘add shipper’

USPS

- Setup of USPS for full compliance including Delivery Confirmation Receipt (DCR)
- Review DCR setup and testing
- Using DCR as a default special service
- Troubleshooting DCR transmission

Target Audience

The primary target audience is Engineers (and Technicians) involved with the Clippership set up, configuration and ongoing support.

Prerequisites

There are no prerequisites for this course, although most value is received if the Kewill Clippership course has already been completed.

Classes run from 9:00am to 3:00pm in Chelmsford, Massachusetts unless arranged otherwise.
Lunch is provided.

Kewill

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