



Kewill Flagship™ Feature Brief

Kewill Pack

Kewill Pack is a Kewill Flagship module that allows users to pick and pack cartons and shipments while verifying the contents against actual order details.

Improved Shipment Accuracy

Kewill Pack ensures fast and accurate fulfillment and helps organizations avoid costly returns and charge-backs. As users capture picked item data through hand-held scanners or by entering the data, the module verifies the contents being packed against the order.

Kewill Pack also enables organizations to capture and/or validate lot and serial number information.

Increased Fulfillment Speed

The module ensures fast and accurate fulfillment for packing and shipping, producing packing slips and carrier labels in one seamless workflow.

Improved Customer Service

Kewill Pack provides organizations with real-time visibility into which order item shipped in which box, as well as carrier tracking information. This data enables fast resolution of customer service calls and enables organizations to be proactive in shipment notification messages.



Core Capabilities

Order Fulfillment Accuracy

Pack validation is a pivotal point within the supply chain when supply is converted into demand fulfillment. Kewill Pack ensures fulfillment is fast and error free.

- o Save money by stopping mis-shipments before they happen
- o Save time and money by eliminating costly returns and customer complaints

Faster Warehouse Processes

Kewill Pack speeds up warehouse operations by reducing manual error prone steps needed to get the package out the door.

- o Save time by eliminating additional key strokes
- o Faster operations means reduced overtime during busy periods
- o Collect carton level detail (CLD) data without time consuming manual processes
- o Capture lot and serial number details
- o Work with or without barcodes - flexible solution that fits your business needs and packing processes

Trading Partner Compliance

Kewill Pack enables the maintenance of relations with major trading partners by adhering to their business rules and producing vendor compliant labels.

- o Create customer specific label templates for trading partners and configure Kewill Pack to automatically use them for shipments to each trading partner

Packing & Shipping Documentation

Ensure documentation integrity by deriving data from the actual pack and ship detail.

- o Save time and money by printing packing slips immediately after the order has been completed
- o Maintain vendor relations by printing vendor compliant carton content labels
- o Save time by automatically collecting ASN data at the point of shipment

Customer Service

Make packaging and shipping information immediately available. Send non-EDI enabled trading partners 'ASN-like' emails.

- o View which piece of each order is in which box, along with carrier tracing information for fast resolution of customer queries
- o Anticipate when important shipments arrive at their receiving docks with real-time visibility of tracking information and shipping status of your important shipments.

Flexible Integration

Kewill Flagship has flexible integration functionality and with Kewill Pack integrates packing and shipping information with your order management system for fast retrieval of orders and update of order status

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